

	SECTION: 700	POLICY: County Fire
	SUBJECT: ABBEVILLE COUNTY FIRE DISPATCH	
	EFFECTIVE DATE: 02/04/2014	REVISED / SUPERCEDES: 12/11/2017--10/09/2017--10/02/2017--08/25/2017-- 06/20/2017--06/12/2017--05/31/2017--05/23/2017-- 05/10/2017--05/05/2017--08/18/16--01/14/2016-- 11/07/2014--11/28/2016
	APPROVAL Sharmel Miller, Director	

PURPOSE

The purpose of this directive is to establish guidelines for efficient and effective call processing of fire emergencies.

POLICY

It shall be the policy of the Abbeville County E-911 Center to:

Be the designated center for dispatching of fire/extrication equipment within Abbeville County.

Determine what resources is needed for calls requiring fire or extrication according to the recommended dispatch screen.

1. Data Maintenance

Individual fire stations will be responsible for updating and modifying their response data and forwarded to the fire marshal for review.

The fire marshal must submit any additions, deletions or modifications to existing data in writing, a minimum of 15 days prior to their implementation. The 15-day time frame does not apply to a unit(s) temporarily out of service for repair, training, etc.

The 911 Director will make the modification exactly as submitted unless there is a procedural conflict, in which case the change will be returned for re-evaluation.

2. Dispatching Format

The telecommunicator will dispatch the fire station having jurisdiction over the location of the call. If a question arises as to the proper fire station to dispatch, the station closest to the incident (based on the information supplied by the caller) will be dispatched.

All fire stations dispatched through the 911 center will be alerted by tone activated pager and/or tone activated house siren.